

# AGRIPPOINT® ENROLLMENT GUIDE

**For your Frontier Farm Credit accounts.**

**Manage accounts and financials and make decisions.  
Any day, anytime, anywhere.**



## AGRIPOINT DELIVERS MORE FLEXIBILITY AND CONTROL

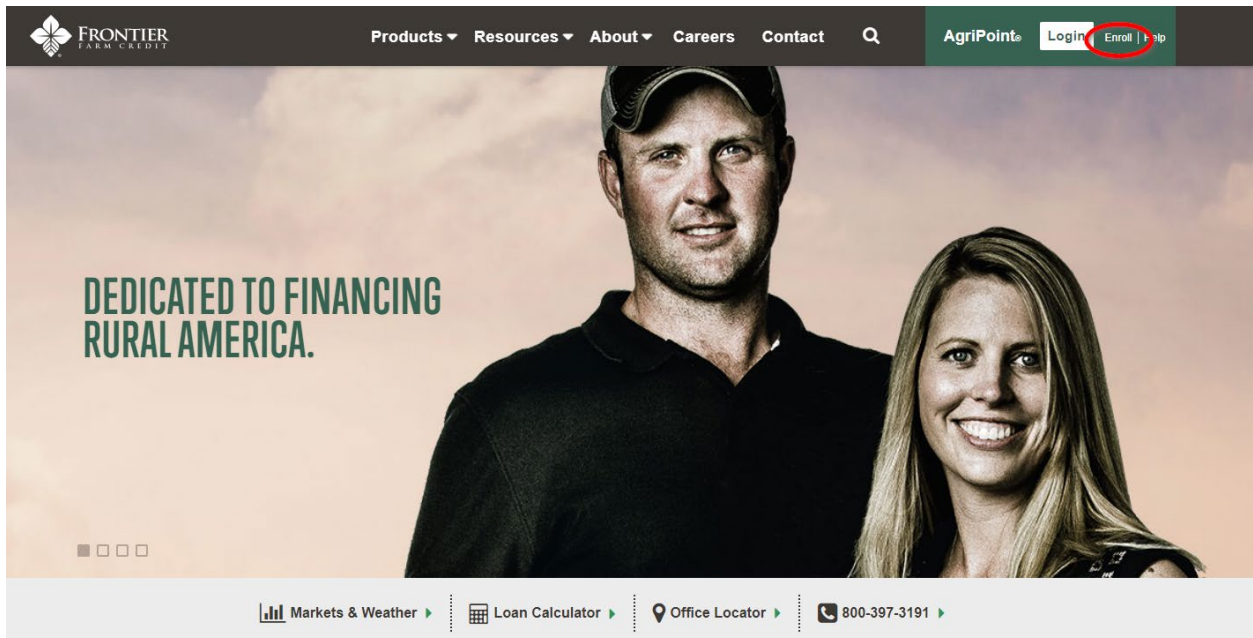
Access to your accounts and information is crucial in today's agriculture. That's why, more than simply managing your accounts, AgriPoint® provides tools to help you develop financial plans; remotely scan and apply checks to your Frontier Farm Credit operating line of credit; and access customized information about weather, markets and industry trends.

This enrollment guide shows you how to sign up to access the many features and options available to you in AgriPoint.

CONTENTS	PAGE
HOW TO ENROLL.....	2
AGRIPOINT LANDING PAGE .....	6
SAFETY AND SECURITY .....	6
FAILED ENROLLMENT .....	6
HELP AND CUSTOMER SUPPORT.....	7

## HOW TO ENROLL

On the [frontierfarmcredit.com](http://frontierfarmcredit.com) home page, click **Enroll** in the AgriPoint Toolbox.



You'll be taken to a page titled Enroll in AgriPoint – Personal tab. Complete the required fields, which include:

- First and last name
- Social Security number
- Date of birth
- Zip Code
- Customer Number (CIF) or Account Number

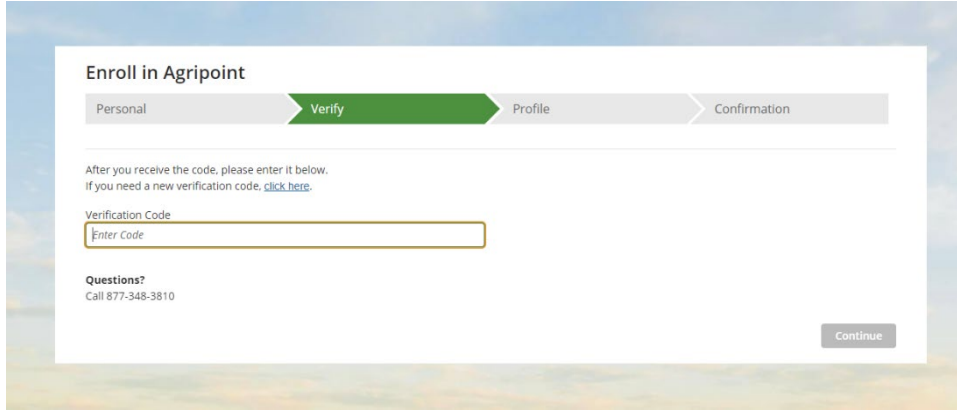
When completed, click **Continue**.

The screenshot shows the 'Enroll in Agripoint' form with the 'Personal' tab selected. The progress bar at the top indicates the steps: Personal (active), Verify, Profile, and Confirmation. Below the progress bar, there is a message: 'Please fill out the required information to help us verify your identity and securely enroll you in a new account.' followed by a link: 'Already have an account? [Log in here.](#)' and a note: 'All fields required.' The form contains the following fields: 'First Name' (with a small icon on the right), 'Last Name', 'Social Security Number', 'Date of Birth' (with a dropdown menu showing 'mm/dd/yyyy'), 'Zip Code', and 'Customer Number (CIF) or Account Number'. Below the fields, there is a statement: 'By clicking Next, I certify that the above information is accurate and represents my own personal information.' followed by a 'Questions?' section with the text 'Call 877-348-3810' and a 'Continue' button at the bottom.

Step 2 is Enroll in Agripoint – Verify tab. We generate and use codes to help protect your account information. Check a box to indicate how you would like to receive your verification code and click **Continue**.

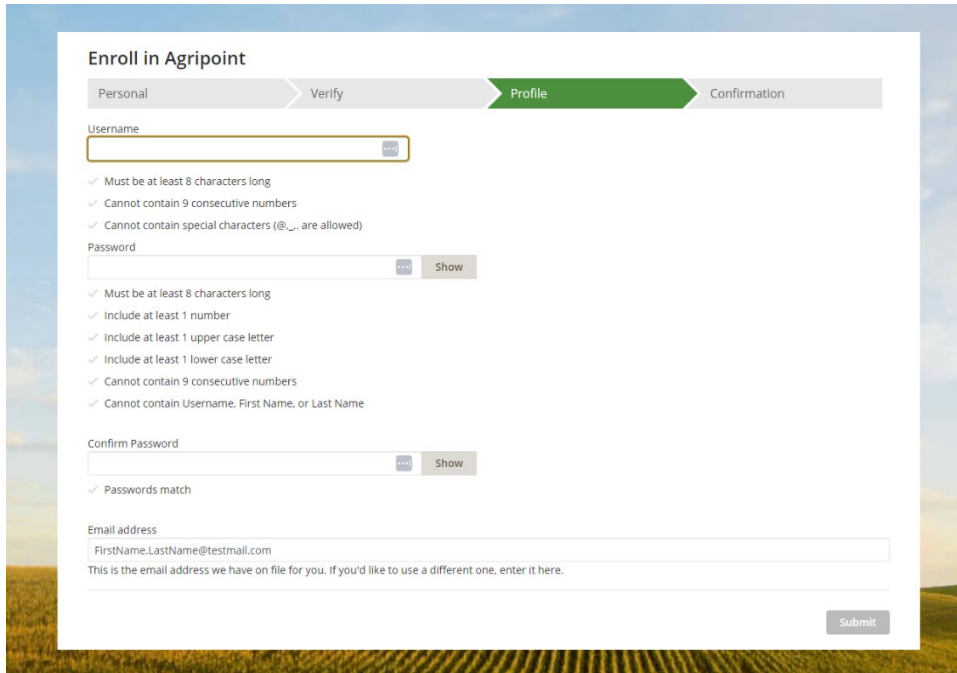
The screenshot shows the 'Enroll in Agripoint' form with the 'Verify' tab selected. The progress bar at the top indicates the steps: Personal, Verify (active), Profile, and Confirmation. Below the progress bar, there is a message: 'Select a phone number or email to receive a verification code.' followed by three radio button options: '(402) 348-3380 (Voice)', '(402) 348-3380 (Text)', and '\*\*\*\*sman@\*\*\*\*mail.com'. Below the options, there is a 'Questions?' section with the text 'Call 877-348-3810' and a 'Continue' button at the bottom.

When your verification code arrives, enter the code in the space provided. Select an option to activate the computer you're using and click **Continue**.



The screenshot shows the 'Enroll in Agripoint' interface. At the top, a progress bar indicates the current step is 'Verify', with 'Personal', 'Profile', and 'Confirmation' as subsequent steps. Below the progress bar, a message states: 'After you receive the code, please enter it below. If you need a new verification code, [click here](#).' A text input field labeled 'Verification Code' contains the placeholder text 'Enter Code'. Below this field, a 'Questions?' section provides the contact number 'Call 877-348-3810'. A 'Continue' button is located in the bottom right corner.

On Enroll in Agripoint - Profile, enter a username and password that meets the defined criteria, enter an email address or update your email address and click **Submit**.

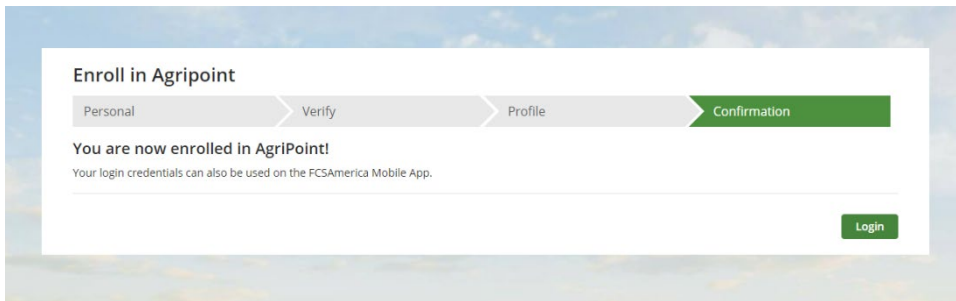


The screenshot shows the 'Enroll in Agripoint' interface at the 'Profile' step. The progress bar at the top shows 'Personal', 'Verify', 'Profile', and 'Confirmation', with 'Profile' highlighted. The form includes several fields and validation rules:

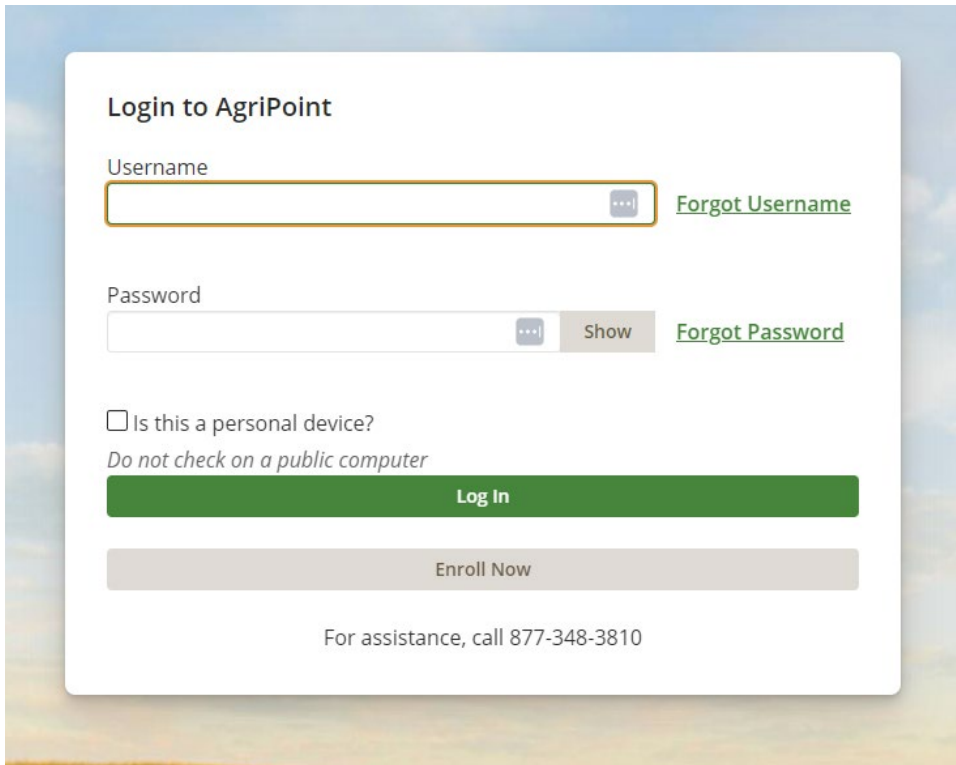
- Username:** A text input field with a 'Show' button. Validation rules:
  - ✓ Must be at least 8 characters long
  - ✓ Cannot contain 9 consecutive numbers
  - ✓ Cannot contain special characters (@,\_, are allowed)
- Password:** A text input field with a 'Show' button. Validation rules:
  - ✓ Must be at least 8 characters long
  - ✓ Include at least 1 number
  - ✓ Include at least 1 upper case letter
  - ✓ Include at least 1 lower case letter
  - ✓ Cannot contain 9 consecutive numbers
  - ✓ Cannot contain Username, First Name, or Last Name
- Confirm Password:** A text input field with a 'Show' button. Validation rule:
  - ✓ Passwords match
- Email address:** A text input field containing 'FirstName.LastName@testmail.com'. A note below reads: 'This is the email address we have on file for you. If you'd like to use a different one, enter it here.'

A 'Submit' button is located in the bottom right corner.

Once you arrive on Enroll in Agripoint – Confirmation, you have completed the enrollment process. Click **Login** to access AgriPoint.



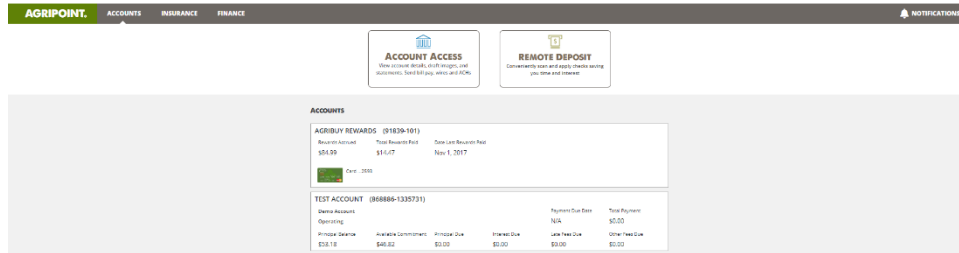
Enter your username and password and click **Login**.



Setup Multifactor Authentication, review and accept Terms and Conditions before getting to the landing page.

## AGRIPOINT LANDING PAGE

The landing page includes an Account Summary, weather, markets and access to the AgriPoint tools.



## SAFETY AND SECURITY

AgriPoint uses **multi-factor authentication** that recognizes if a user is logging into the system from a different computer.

A **secure access code** is required before granting access to the system when a user is locked out or enrolling for the first time.

Account Access uses **built-in edits** to verify there are sufficient funds available before any funds are disbursed. It also has **audit-trail tracking** that lists the transaction history by each user logged into the system.

With any system, it's very important to **never share your login ID and password**.

## FAILED ENROLLMENT


If your enrollment fails, it could be because it does not meet our requirements for authorization:

- Entered information does not match our records. Double-check the spelling and dates entered. Remember, your name must match your driver's license (no nicknames or abbreviated names).
- An active loan, lease, or insurance policy is not found. If you do not have any current business or active accounts with Farm Credit Services of America or Frontier Farm Credit, you cannot enroll in Digital Tools.
- AgDirect® customers should visit <https://www.agdirect.com> for online access to loans originated through AgDirect.


# HELP AND CUSTOMER SUPPORT

Throughout AgriPoint, we've included informational text wherever you see a "?" symbol. Hover over the symbol, and text will appear. Throughout the site, click **Help** in the upper right corner of a page to access FAQs and details on how to contact our help line for support.

## HELP



**Contact Us**  
Talk to a support representative  
Monday - Friday, 7am-6pm CT



**Provide Feedback**  
Have an idea or suggestion for Digital Tools? We would love to hear from you!



**Tips and Training**  
Answers to common questions and user guides for Digital Tools