

# QUICKEN® FOR WINDOWS

## UPDATING YOUR FARM CREDIT SERVICES OF AMERICA MY ACCOUNT ONLINE CONNECTION

---

Farm Credit Services of America (FCSAmerica) has updated to a new connection type to provide data to applications like Quicken, called “Express Web Connect Plus (EWC+).” Going forward, you'll use a FCSAmerica-hosted sign-in form to authorize downloads. The process for adding accounts and downloading is the same, but the screen you use to sign in to FCSAmerica will look different.

For your security, FCSAmerica may periodically request that you reauthorize your accounts in Quicken by signing in again. This may happen every 90 days or so.

### Before You Begin

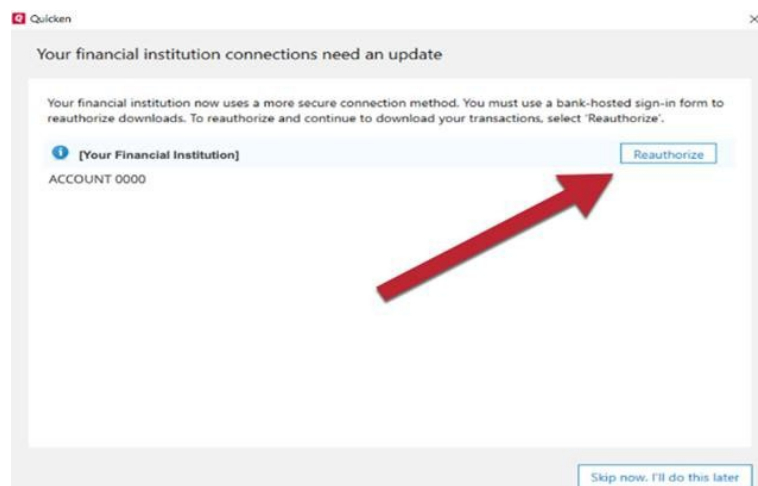
You'll need to switch your accounts as soon as you receive the prompt. Not to worry—all the steps you need are provided below. This change will impact all FCSAmerica accounts currently connected using Direct Connect or Express Web Connect (EWC).

**\*\*Important:\*\*** Do **not** disconnect and reconnect your accounts while completing the steps below. When you update your accounts in Quicken, you will be prompted to change to the new connection method automatically.

### Step 1: Prepare to Refresh

Before you begin, complete the following preparations:

- Back up your Quicken file: Go to **File > Copy or Backup File** to create a safe backup before making changes.
- Watch for the message: “Farm Credit Services of America now uses a more secure connection method.”



- You may instead see an FDP-390 error message. If so, click **Set Up** to continue.

## Step 2: Sign In to Farm Credit Services of America's My Account

When prompted, sign in using your FCSAmerica My Account credentials to establish the new connection. This sign-in happens through a secure FCSAmerica-hosted form.

- Enter your My Account username and password when prompted.
- Complete any additional security steps required, such as 2-step verification.
- Once verified, you'll see a list of your available accounts.

## Step 3: Select Your Accounts

After you successfully sign in, you'll be prompted to link your accounts to Quicken. Follow these steps:

- Select all accounts you want to connect—even if they're already added to Quicken or located in another file.
- Match each FCSAmerica account to the correct account in Quicken.
- Click **Next** or **Continue** to complete setup.

**\*\*Tip:\*\*** Ensure all your accounts are checked before proceeding. This ensures Quicken continues downloading transactions correctly.

## Step 4: Troubleshooting Tips

If you encounter issues during setup, try the following:

- If you see a blank screen, a pop-up blocker might be preventing the FCSAmerica My Account prompts from appearing. Temporarily disable pop-up blockers or adjust browser settings to allow pop-ups.
- Ensure you are running the latest version of Quicken for Windows before starting this process.
- If you are prompted again to sign in after completing setup, this is part of the new reauthorization process (typically every 90 days).
- After setup, download your transactions to confirm your connection is active.

## You're All Set!

Once you've completed these steps, your Quicken for Windows software will now be connected using the new EWC+ connection. This new method ensures more secure, reliable, and faster updates for your FCSAmerica accounts.